

# Cbeyond Smart Start

Transitioning to a new service provider can seem daunting—Cbeyond helps remove the worry. As your technology ally, Cbeyond wants you to have the best experience possible and take full advantage of your services. Our Smart Start Advisor Team and expert installers will demonstrate how to install and configure your applications during a three-hour on-site tutorial.\*

Your Smart Start Advisor will work with you and/or train you in the following areas:

## Hosted Microsoft Exchange:

- Create up to five email boxes
- Create and manage additional email boxes through the CbeyondOnline portal
- Setup and configure your email client software (Outlook, Eudora, etc...)
- Migrate from your previous email provider

## Web Hosting:

- Create and make edits to a simple website with our easy-to-use DIY Website Creator
- Transfer your existing basic HTML website (database-driven websites can be transferred through our Migration Services)

## Virtual Receptionist and Voicemail

- Setup and configure your Virtual Receptionist
- Voicemail greeting setup and notification options

## Secure Desktop

- Install and configure Secure Desktop antivirus software—your advisor will demonstrate on the first five machines

## Secure Backup

- Install and configure Secure Backup—your advisor will demonstrate on the first five machines

## Installation Follow-up

- Onsite technical review of the installation and answer all your questions
- Activate all of your Cbeyond applications so you're up and running easily!

## Customer Comments:

"My Smart Start advisor was the best tech I have ever worked with. He speaks 'English' and not tech talk for those of us who aren't as technologically savvy. I felt like he was working around the clock assisting to get my email switched over. He was so helpful throughout the entire process!"

—Jessica C., Denver, CO

"I felt like [my Smart Start Advisor] went above and beyond helping me have everything I needed for the changeover."

—April W. Detroit, MI

"Working with the Smart Start Advisor was a huge stress reliever. The idea that someone comes and helps you set up (even though you can read it in a book) was huge and I will sell it to people I refer. Thank you for knowing that customers need this. Keep this!"

—Liz O. Houston, TX

\*Additional charges may be required if additional setup, configuration, training and migration services are requested.



**Awards and Recognitions:** Microsoft Gold Hosting Partner, Microsoft Partner of the Year 2009 & 2010, Forbes America's Most Trustworthy Companies 2012