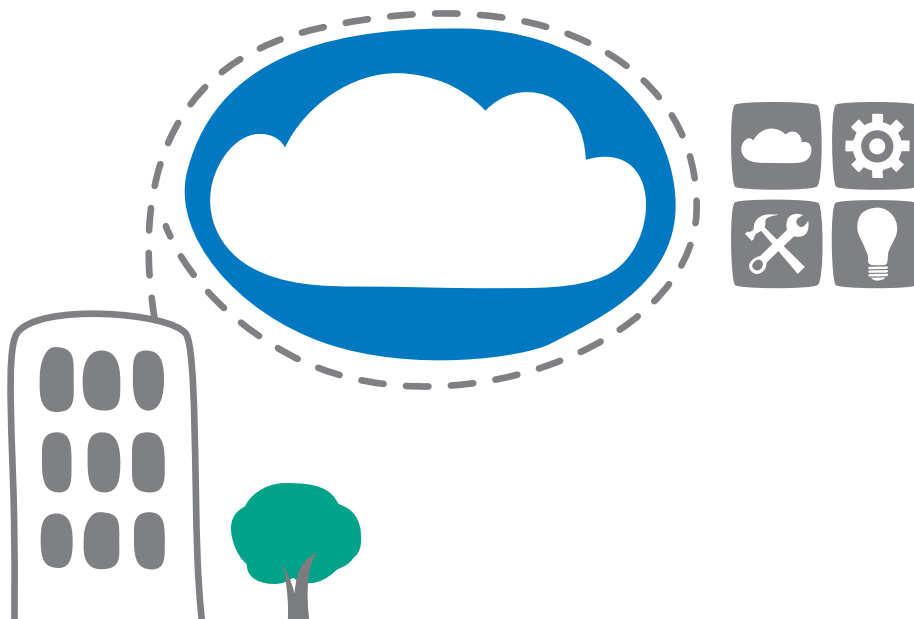


CBEYOND[®]

Your Technology Ally

Network One Solutions
NOT for distribution



Your Technology Ally

- Since 1999, Cbeyond has served the unmet needs of businesses through technology and service innovation.
- Cbeyond is the technology ally for small and mid-sized business.
- Our private, enterprise network is proactively monitored and able to support Mbps and Gbps of symmetrical bandwidth.
- Servers and applications managed in our data center are recognized with the industry's highest security and privacy standards.
- We host real-time applications critical to business operations.
- The combination of our enterprise network and cloud data center improves quality of service, security and customer service.
- We manage your infrastructure so you can manage your business.



Partner with Cbeyond

- Our consultative approach offers end-to-end control and Quality of Service for all our customers' technology needs.
- Our strategic alignment with global technology leaders gives our customers proven availability, support, security and compliance.
- That's why our customers are two times more likely to refer us than customers of our competitors and one third of our customers come from referrals.

Technology Partners



Compliance



HIPAA



*Q1 2013

Awards



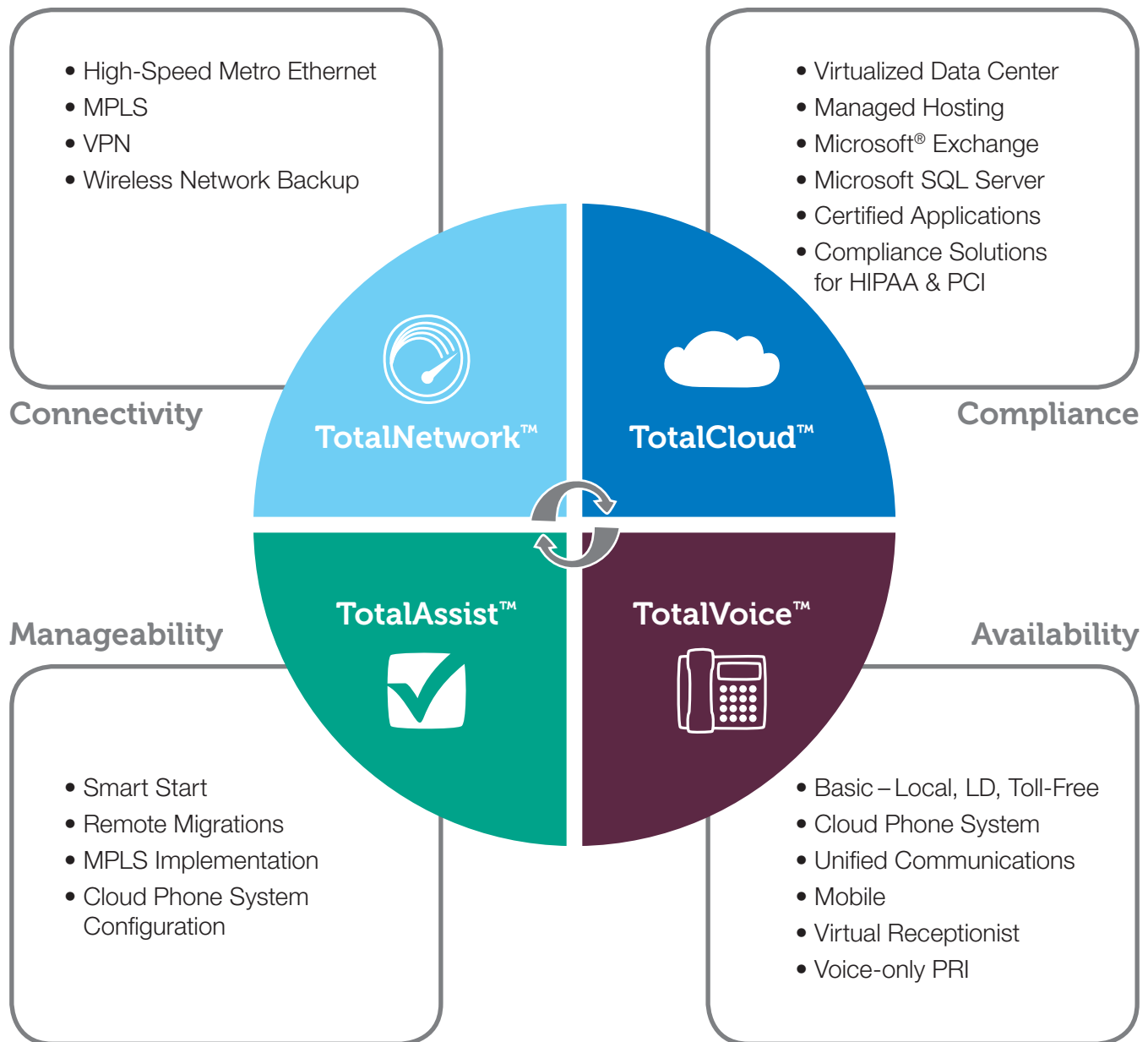
Microsoft® Back-to-Back Worldwide
Cloud Provider of the Year



Forbes 2012 Most
Trustworthy Companies

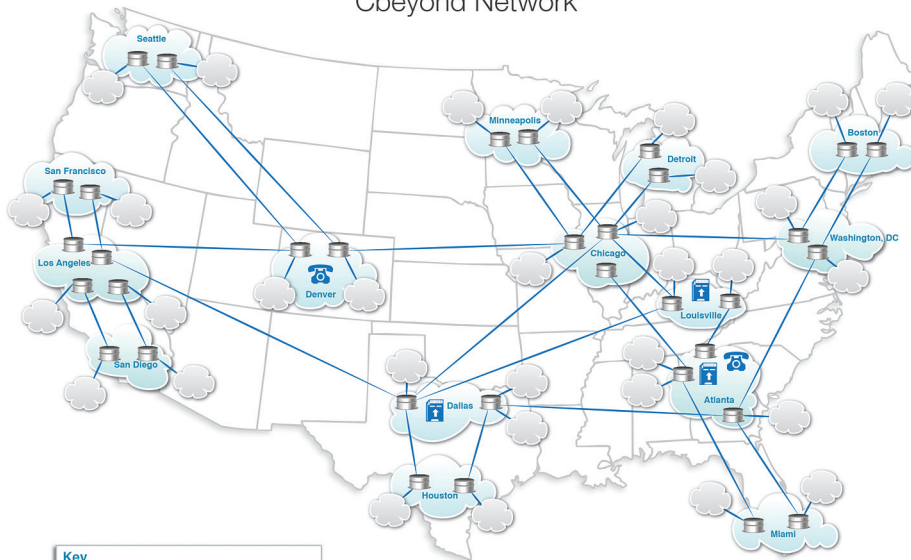
CBEYOND®

Our services provide the TOTAL technology solution



Cbeyond has a Nationwide Network Presence

Cbeyond Network



Key	
	Cbeyond Point of Presence
	Router
	Data Center
	Call Center
	Interconnection

15 Markets

Atlanta	Denver	Miami
Boston	Detroit	Minneapolis
Chicago	Houston	San Diego
Dallas	LA	San Francisco
DC	Louisville	Seattle

Fiber

Service Provider	Last-Mile Solution	High-Speed Bandwidth	MPLS Services	Hosted Microsoft Solutions	Cloud PBX Solution	Cloud Virtual Servers	Cloud Dedicated Servers
	Fiber	✓	✓				
	Fiber	✓					
	Copper/Coax	✓		✓	✓		
	Fiber	✓	✓	✓	✓	✓	✓

CBEYOND®

Your Experience

Cbeyond is dedicated to providing a personalized experience from installation and setup to the ongoing support and management of your service.



Installation & Setup

- Dedicated Service Coordinator (SC) Assists Installation
- Detailed Install Kits Define Process
- Smart Start Performs Onsite Setup and Training
- Consultative Site Visit Preps Install
- Follow-up Call Ensures Successful Install



Customer Service

- Proactive Monitoring Prevents Problems
- NetFlow Analyzes Traffic
- 24x7x365 Onshore Experts Resolve Issues
- CbeyondOnline Manages Account and Services



Account Support

- Dedicated Solutions Advisor Facilitates Changes
- Account Management Updates on New Products
- Periodic Check-in Improves Efficiency