

Business Continuity Technology Tips

If a disaster happened, how quickly could your business rebound? Planning now will help you save lost revenue, productivity and data if the unexpected were to happen. Start by mapping out a plan, based on how your business operates.

Ask yourself

- How would you keep confidential customer data secure and available?
- Could customers still access your website and self-service portals?
- What would happen to incoming calls and faxes?
- Could employees access applications and data remotely?

Take action

- Test your plan often and adjust as business conditions change.
- Make sure all employees know what to do, where to go and how to stay in touch.
- Secure your data and applications in one of Cbeyond's safe, off-site cloud locations.

Enlist a Technology Ally

A Cbeyond account manager can discuss areas of technology vulnerability with you. Together, we'll develop a resiliency strategy to help you:

- Work remotely from anywhere with access to email, data and critical applications.
- Stay in touch without worrying about overages with unlimited data for mobile devices.
- Reroute and answer calls so customers and vendors can still reach you.
- Receive faxes digitally so no orders are lost.
- Back up your applications and data and restore them quickly.
- Protect your data in the event of a natural disaster or outage minimizing risk of critical business file loss.
- Keep your website up and running so ecommerce, account management and self-service functions can continue.
- Manage regulatory compliance by protecting data.



Awards and Recognitions: Microsoft Gold Hosting Partner, Microsoft Partner of the Year 2009 & 2010, Forbes America's Most Trustworthy Companies 2012